

Moves, Adds and Changes | Relocation

The smooth and successful relocation of more than 700 traders following a high profile City merger



The challenge

Following a high profile acquisition and resulting merger of two investment banking giants, Excel was engaged to relocate an entire equities and credit trading business between two London trading floors.

This massive project required the relocation of a total of over 725 front office users in three phases.

The solution

Excel's moves team consists of some of the industry's most experienced move project managers and engineers. Working closely with the client team, the Excel project manager developed a detailed move proposal, before using Excel's own proprietary tools and methodologies to audit and document the existing desktop environments.

Desktop connectivity schematics were created to illustrate the specific ergonomic layout and functionality of each user's desktop configuration, and then these schematics were assessed by move coordinators to identify any potential issues (such as shared market data requirements or adjacencies) and how these might affect the desired layout at the proposed location.

Each individual trader was then consulted by a coordinator and a proposal for each desk agreed and signed off – a personal approach that was one of the keys to successful delivery.

Implementation

Once the audit and analysis were completed, technical details were extracted and handed over to our project engineers to deliver: voice, data and MDS patching; Meridian and ITS voice programming; and Cisco VLAN changes and IP addressing.

Our experienced desktop team swiftly decommissioned, labelled and packaged all IT equipment, and delivered to the proposed location using the schematics to ensure that engineers assembled all equipment in exactly the right configuration.

Results

The process was successfully completed following rigorous testing and final QA sign off from the allocated move co-ordinator. Excel's meticulous move planning, attention to detail and end-user focus made this a highly successful project which was very well received by the client.



At a glance

A smooth and successful relocation of 725 front office users (predominantly traders)

Equipment relocation including:

- » 2700 screens
- » 940 Workstation
- » 350 dealerboards
- » Stock control
- » 30 Reuters D3000

No incidents of delivery failure

Excel I.T. Ltd
Trafalgar House,
712 London Road,
Grays, Essex
RM20 3JT